



988 SUICIDE & CRISIS
LIFELINE

24/7 CALL, TEXT, CHAT

PROVIDER NETWORK NEWS

WALK-A-MILE IN MY SHOES RALLY

Raise awareness about behavioral health policies that provide better services for people living with mental illness, developmental disabilities, and substance use disorders. Join the 2022 Walk-A-Mile (WAM) in My Shoes Rally in Lansing on September 15th. Please click the link below for more details.

<https://cmham.org/education-events/walk-a-mile-rally/>

#MentalHealthMattersWAM2022



DWIHN is offering yet another tool to help YOU!

The “Mindwise Mental Health Check-Up” is an anonymous, free assessment tool that will help you with your mental health and connect you to resources and assistance if needed.

Mental Health Matters! Please [click here](#) for the assessment.

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CONTRACT MANAGEMENT

June White, Director of Contract Management

It's almost that time of the year again where we will renew contracts for all credentialed and approved providers.

In this process, we will be looking to verify that each provider has been credentialed, is not on the Statewide preclusion list, or the OIG list, and has a current/active registration with SAM.gov along with other contract requirements.

We know and understand there may be challenges with staff shortages within your organization as well as site/locations may need to consolidate. When that happens, we ask that all Contracted Providers notify DWIHN of any changes listed below at least 30 calendar days prior to the effective date of change:

Change Request:

- Company/Provider Name
- All Changes in Executive management staff
- Office Hours
- Telephone Number
- No longer accepting new people (within 7 days)
- Provider Affiliation Change (i.e. merger)
- Addition or deletion of service(s)
- Addition/change in program location (new or existing)
- Sanctions, suspensions or termination of credential practitioner staff members of your organization
- Provider Closure (business or locations)

OTHER CONTRACTUAL REQUIREMENTS

- Update/maintain Staff Records in MH-WIN (adding or terminating staff)
- Maintain active and required Insurance minimums while under contract
- Complete the Provider Capacity form when shortfalls arise (CRSP providers only)
- Review/maintain dis-enrollment queue daily - your numbers should be at 0-1 (CRSP providers only)

You can also check the DWIHN website for policies/guidance on process and procedures at: <https://www.dwihn.org/policies>

Your Provider Network Manager (PNM) can assist you with questions. To find your assigned PNM, please click the link, <https://www.dwihn.org/providers-mco-contract-assignments>

CLOSE OUT TRAINING

What is the Purpose of a Close Out Plan?

When a provider is closing/moving a program, contract home, site location, or terminating a contract, a Provider MUST give 30 Day Notice to their PNM.

All documents related to the closeout procedure follow link below [Home > For Providers > Forms, Guidelines, and Tools > Provider Close Out Plan and Required Change Forms](#)

DW IHN CONTACT INFORMATION

For all other inquiries, please contact the respective departments below

- Access Call Center - accesscenter@dwihn.org
- Authorizations - pihpauthorizations@dwihn.org
- Care Coordination - pihpcarecoordination@dwihn.org
- Claims- pihpclaims@dwihn.org
- Complex Case Management - pihpccm@dwihn.org
- Credentialing - pihpcredentialing@dwihn.org
- Customer Service - pihpcustomerservice@dwihn.org
- Grievances - pihpgrievances@dwihn.org
- MHWIN - mhwin@dwihn.org
- Provider Network - pihpprovidernetwork@dwihn.org
- Residential Referrals - residentialreferral@dwihn.org
- Self Determination - selfdetermination@dwihn.org
- Procedure Code Workgroup - procedure.coding@dwihn.org
- CRSP - crspprovider@dwihn.org



CREDENTIALING UPDATES

BY RICARDA POPE-KING, PROVIDER NETWORK ADMINSTRATOR

1. Training to complete the credentialing applications occurs the 3rd Wednesday of each month. If you have not been credentialed and have a contract with Detroit Wayne Integrated Health Network (DWIHN) please send an email to piphcredentialing@dwihn.org

2. Re-credentialing occurs every 2 years You will be contacted 6 months prior to expiration. The 2nd outreach attempt is 5 months and during the 4th month you will be contacted weekly if Medversant has not received your application. 60 days prior to expiration you will be notified that you are considered a non-responder and are at risk of not being recredentialed and will not be able to provide services.

3. With the re-credentialing application all practitioners must submit 2 years of continuing education units that support the credential they are requesting:

- 48 hours child specific training for Child Mental Health Professional (24 hours per year prior to re-cred)
- 10 hours specific training for Qualified Mental Health Professional (5 hours per year)
- 10 hours specific training for Qualified Intellectual Developmental Professional (5 hours per year)
- 40 hours specific training for Substance Treatment Specialist (20 hours per year)
- 20 hours specific training for Qualified Behavioral Health Professional

CURRENT TRAININGS MUST BE FOR 2 YEARS PRIOR TO RE-CREDENTIALING

4. Practitioners must attest to the correctness of their applications every 180 days. Practitioners and Office Managers will be notified by Medversant at day 150 that they must complete this task. If practitioners do not re-attest they are at risk of not being able to provide services to DWIHN members.

5. FYI The Legislature of Michigan passed House Bill 4330 mandating Universal Credentialing. DWIHN is working with MDHHS and the other 9 PIHPs to design an effective system. Currently there are no changes to how credentialing is managed by DWIHN. We will share more information in the Provider Credentialing Meetings as they become available. If you would like to attend this meeting on ZOOM contact piphcredentialing@dwihn.org.



PROVIDER UPDATES

ADMINISTRATION

During the DWIHN Annual Meeting, Luncheon, and Community Celebration, DWIHN honored its Provider Network and Direct Care Workers who have sacrificed so much to care for the 75,000 people that DWIHN serves. Law enforcement officers and providers that have utilized their DWIHN-provided Narcan kits to reverse opiate overdoses and save lives were also recognized.



PROVIDER UPDATES

ADMINISTRATION



What a great honor to see local high school students working on their futures this summer as DWIHN sponsors the Biomedical Career Advancement Program (BCAP) at Wayne State University. DWIHN is privileged to offer students from disadvantaged backgrounds opportunities to explore research investigation in a highly enriched environment devoted exclusively to biomedical research and training. Congrats!



PROVIDER UPDATES

CHILDREN'S INITIATIVE



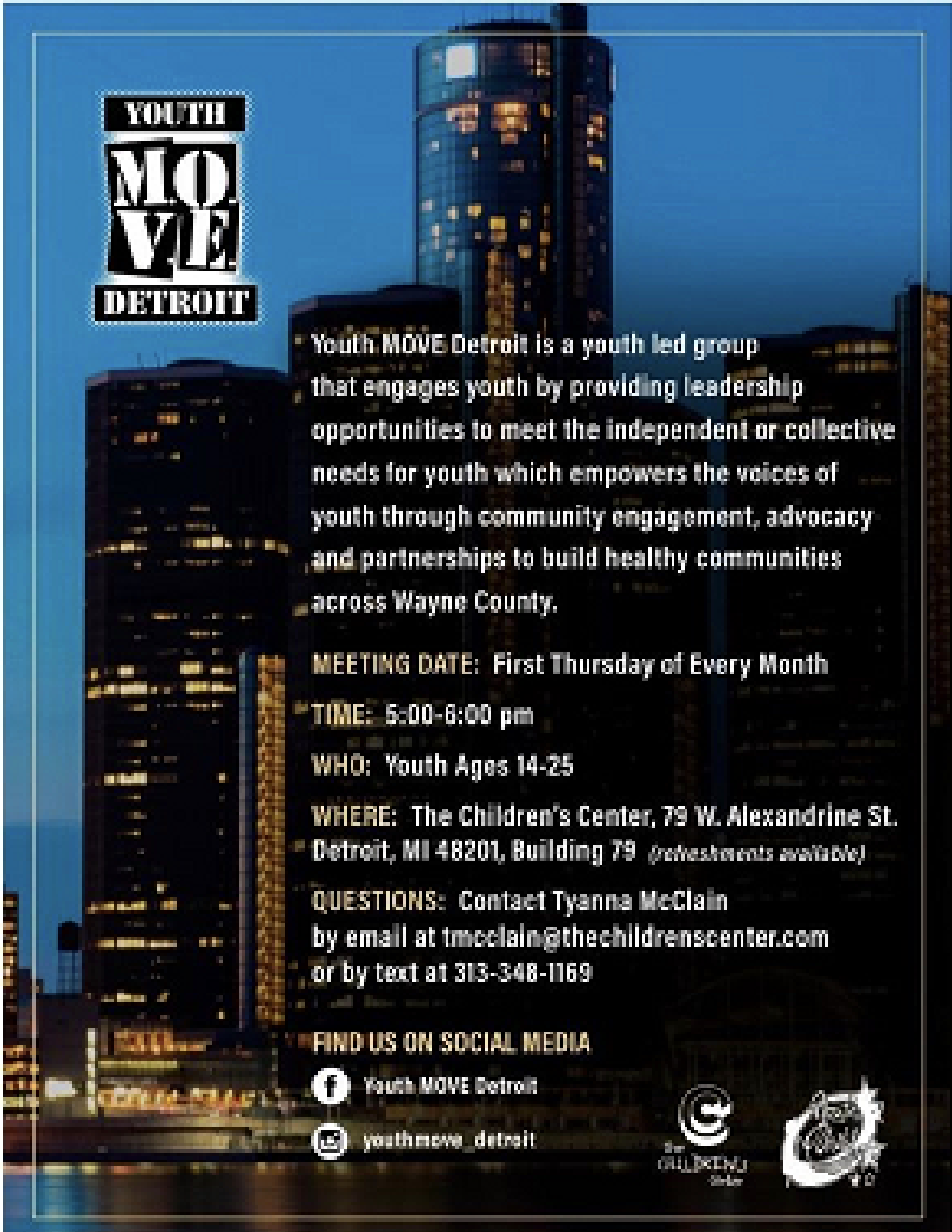
All People Meeting: 7/20/22 Children's Initiative Youth Involvement Specialist presented at the DWIHN All People Meeting the highlights and accomplishments Putting Children First and Youth United.



NAMI Conference: 7/25/2022 Children's Initiative Director Cassandra Phipps presented at the National Alliance on Mental Illness Conference the Mental Health Care: Putting Children First Initiative. Discussed 3 objectives: 1). Mental health needs for children, 2). Barriers to accessing community mental health services, 3). Call to action

PROVIDER UPDATES

YOUTH MOVE - DETROIT MEETING



**YOUTH
MOVE
DETROIT**

Youth MOVE Detroit is a youth led group that engages youth by providing leadership opportunities to meet the independent or collective needs for youth which empowers the voices of youth through community engagement, advocacy and partnerships to build healthy communities across Wayne County.

MEETING DATE: First Thursday of Every Month


TIME: 5:00-6:00 pm


WHO: Youth Ages 14-25


WHERE: The Children's Center, 79 W. Alexandrine St. Detroit, MI 48201, Building 79 *(refreshments available)*


QUESTIONS: Contact Tyanna McClain by email at tmcclain@thechildrenscenter.com or by text at 313-348-1169

FIND US ON SOCIAL MEDIA

 Youth MOVE Detroit

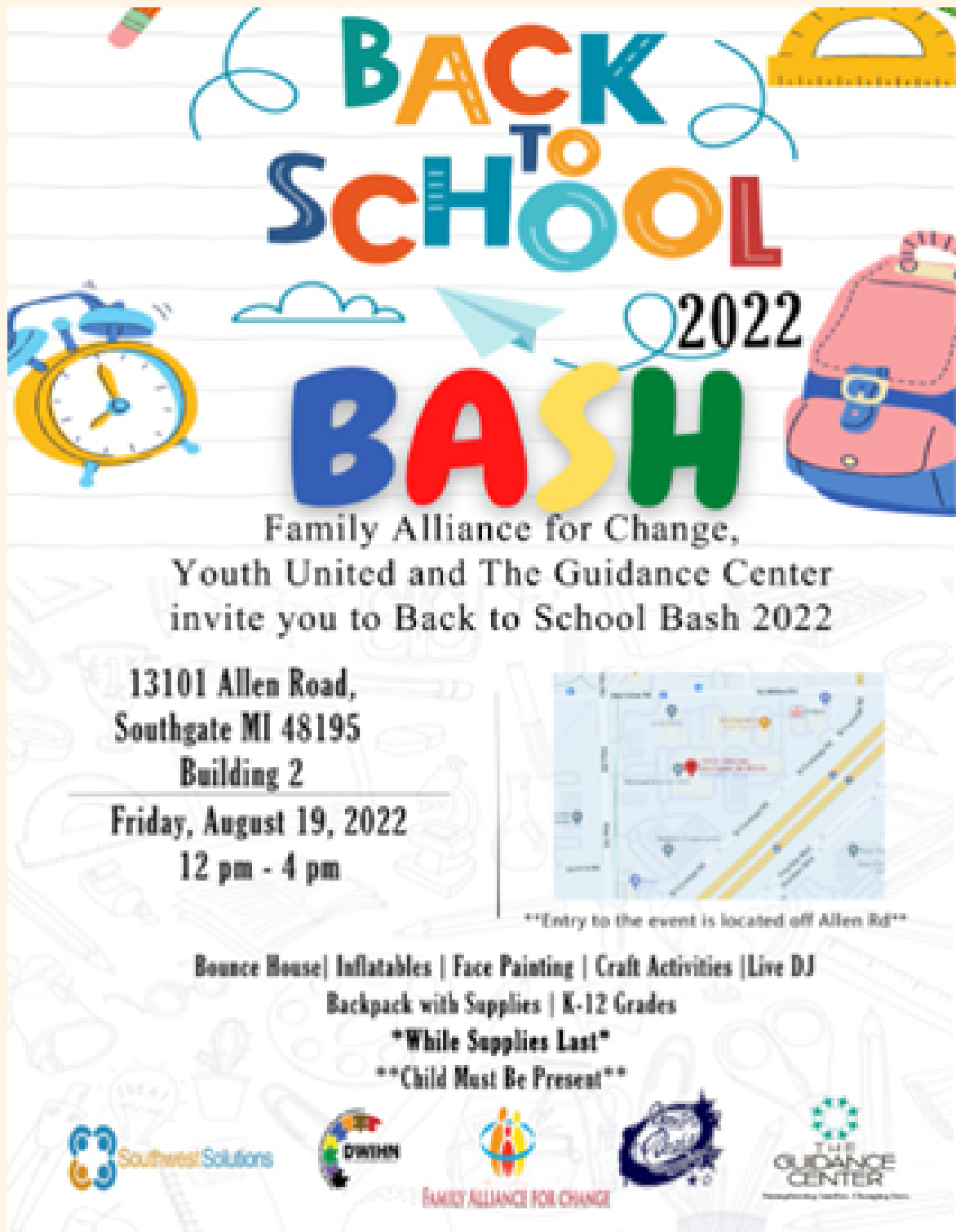
 youthmove_detroit

 THE CHILDREN'S CENTER

 WAYNE COUNTY

PROVIDER UPDATES

BACK TO SCHOOL BASH

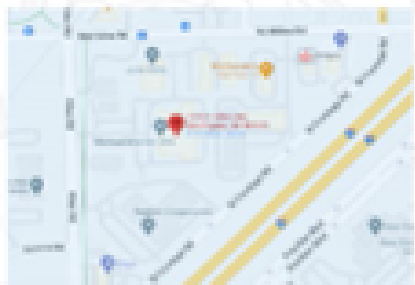


BACK TO SCHOOL BASH 2022

Family Alliance for Change,
Youth United and The Guidance Center
invite you to Back to School Bash 2022


**13101 Allen Road,
Southgate MI 48195
Building 2**

**Friday, August 19, 2022
12 pm - 4 pm**



****Entry to the event is located off Allen Rd****

**Bounce House | Inflatables | Face Painting | Craft Activities | Live DJ
Backpack with Supplies | K-12 Grades
While Supplies Last
Child Must Be Present**



PROVIDER UPDATES

HOUSING - CAM FLYER

CAM Detroit May 2022

CAM DETROIT

ARE YOU HOMELESS AND NEED A SAFE PLACE TO STAY TONIGHT?

CAM serves Detroit, Hamtramck, and Highland Park, and can help you find a safe place to stay!

<p>Individuals, Families, and Youth</p> <p>1600 Porter St. Detroit MI 48216</p> <p>MONDAY-FRIDAY 9AM-6PM WEDNESDAY 11AM-5PM</p> <p>DDOT Route 1, Trumbull/Porter</p>	<p>Veterans</p> <p>4646 John R, Red Tower 2nd floor, Detroit MI 48201</p> <p>MONDAY-FRIDAY 8AM-4:30PM WEDNESDAY 11AM-4:30PM</p> <p>DDOT Route 4, Woodward/ Adams</p>
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CAM HOTLINE: 313-305-0311

Faster assistance will be received at our office. Masks are required at all locations.

ACCESS	ASSESS	PRIORITIZE	REFER
Visit us at our Porter street office or on our Hotline Number	Speak to a representative, and complete a short housing assesment	The most vulnerable households will be given priority	To community resources to give you accurate assistance as it becomes available

For More Information: www.camdetroit.org

Need help outside of Detroit, Hamtramck, or Highland Park?

Other Wayne County: 734-284-6999 **Oakland County:** 248-928-0111
Washtenaw County: 734-961-1999 **Monroe County:** 734-241-2775 **Anywhere else:** 211

If you are fleeing a recent experience of domestic violence, contact one of the following sites for assistance:

YWCA: 313-861-5300 **First Step:** 734-722-6800 **Turning Point:** 586-463-6990
HAVEN: 248-334-1274 **National Domestic Violence Hotline:** 1-800-799-SAFE (7233)

If you are unable to find a safe place to stay, you may reach back out to **CAM** for assistance.

Provider Alerts/Changes/Closures

PROVIDER CLOSURES

Domus Vita- Closed 6/22/22

6450 Gallery
Canton, MI 48187

Domus Vita- Closed 6/22/22

12890 Linda Vista Court
Belleville, MI 48111

AHS Community Services, Inc. Goddard Home- Closed 7/31/22

38300 Hixford Place
Westland, MI 48185

AHS Community Services, Inc. - West Road Home - Closed 7/31/22

23033 Arsenal Road
Brownstown, MI 48134

Tend2care- Closed 3/3/22

17354 Winston
Detroit, MI 48219

Dual Insight- Commonwealth Home - Closed 8/1/22

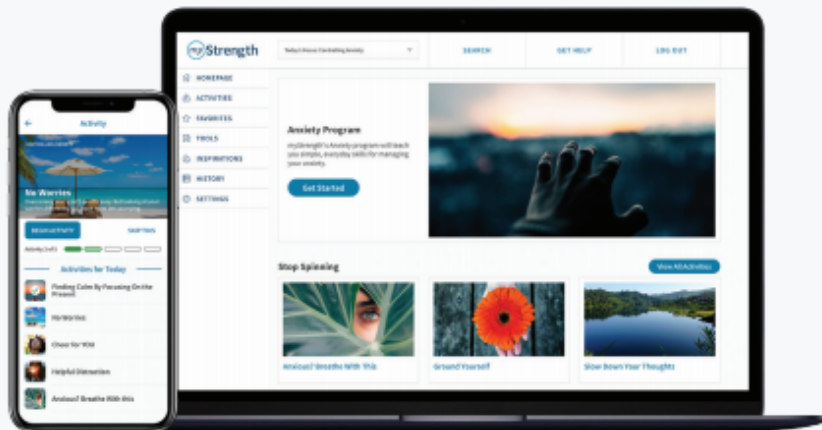
4505 Commonwealth
Detroit, MI 48208



PERSONAL SUPPORT FOR YOU

Recharge, Refresh and Improve Your Mood with myStrength

Now you can use myStrength’s web and mobile tools to support your goals and well-being. Learning to use myStrength’s tools can help you overcome the challenges you face and stay mentally strong. And it’s all safe, secure and personalized – just for you.



What myStrength users are saying:

“It’s nice to have self-guided help that is so accessible.”

“myStrength gives me back some of the ‘light’ I had lost.”

SIGN UP TODAY

1. Visit www.mystrength.com and click on “Sign Up,”
2. Enter the **Access Code** marked below.
3. Complete the myStrength sign-up process and personal profile.

DWIHNC

Go Mobile! Download the **myStrength** mobile app, log in, and get started today.

myStrength

is presented by



ONLINE TRAININGS ARE AVAILABLE



Provider trainings are available at Detroit Wayne Connect, a continuing education platform for stakeholders of the behavioral health workforce. We strive to provide a variety of live and online courses. Log on at dwctraining.com.

SUD Trainings are available on Improving MI Practices posted at www.dwihn.org.



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202
www.dwihn.org

24-Hour Crisis Information and Referral

800-241-4949
TDD: 866-870-2599

Customer Service

888-490-9698 or 313-833-3232
TDD/TTY: 800-630-1044
Fax: 313-833-2217 or 313-833-4280

Recipient Rights Office

888-339-5595
TDD/TTY: 888-339-5588



@DetroitWayneIHN